

BCFR Program Name: Community Resource Program

CARF Accreditation	Services Coordination Family Services
BCFR Provided Services	Resource Coordination
Population(s) served	Boone County residents with a qualifying developmental disability, as defined by the Department of Mental Health, who do not have TCM eligible Medicaid are eligible for resource coordination services.
Settings	Agency office or virtual platforms
Days / Hours of services	Services are provided based on preferences and availability of individuals and their families. Office hours are M-F, 8 am – 5 pm. Community Resource Specialists are available outside of office hours through the after-hours response system or prescheduled meetings with individuals and families.
Frequency of services	The frequency varies based on individual needs and preferences.
Payer sources	BCFR
Fees	None
Referral sources	Anyone can complete a referral. Referral sources include: • public schools- including teachers, counselors, First Steps (early intervention) and early childhood programs • family members • therapists • physicians • state agencies, such as Children's Division, Health & Senior Services, Vocational Rehabilitation
Medication Monitoring or Administration	No
Description of services	Every individual served by this program is assigned a Community Resource Specialist. Community Resource Specialists: • facilitate development of a needs assessment to address the individual's and family's unique support needs and preferences, • connect the individual and/or family to a variety of resources, including community resources and purchased services funded by the agency, • and monitor and assess the quality, timeliness and effectiveness of services and supports.

Last Review Date by Management Team: 10/7/2025