

**BCFR Program Name: Family & Community Living Support**

<b>CARF Accreditation</b>	Services Coordination Family-based/Shared Living Supports – Family Services
<b>MoHealthNet/Medicaid or Medicaid Waiver Service</b>	Targeted Case Management (TCM)
<b>Population(s) served</b>	Boone County residents with a developmental disability living in the community or receiving DMH funded residential or other services from identified providers are eligible for Service Coordination services. BCFR provides resource coordination services to individuals not currently enrolled in Medicaid. BCFR does not provide TCM to individuals receiving supported living services from BCFR.
<b>Settings</b>	Typically individual homes, agency offices or other community location of the individual’s preference.
<b>Days / Hours of services</b>	Services are provided based on preferences and availability of individuals and their family. Office hours are M-F, 8 am – 5 pm. Support Coordinators are available outside of office hours through the after-hours response system or prescheduled meetings with individuals and families.
<b>Frequency of services</b>	The frequency varies based on needs identified in the Individual Plan and individual preferences. Considerations include service monitoring requirements established as part of the Medicaid Home & Community based services the individual receives.
<b>Payer sources</b>	Medicaid, BCFR, Standard Means Assessment, Department of Mental Health
<b>Fees</b>	Department of Mental Health (DMH) Standard Means Assessment is applied
<b>Referral sources</b>	Anyone can complete a referral. Our top referral sources include: <ul style="list-style-type: none"> <li>• public schools- including teachers, counselors, First Steps (early intervention) and early childhood programs</li> <li>• family members</li> <li>• therapists</li> <li>• physicians</li> <li>• state agencies, such as Children’s Division, Health &amp; Senior Services, Vocational Rehabilitation</li> </ul>
<b>Medication Monitoring or Administration</b>	No
<b>Description of services</b>	<p><b>Each individual served is assigned a Support Coordinator. The role of the Support Coordinator includes:</b></p> <p><b>Planning:</b> Support Coordinators facilitate development of an Individual Plan to address the individual’s and family’s unique support needs and preferences.</p> <p><b>Linking:</b> Support Coordinators connect the individual and/or family to a variety of resources, including community resources, purchased services funded by the agency and/or services available through a Home &amp; Community Based Waiver.</p> <p><b>Monitoring:</b> Support Coordinators monitor and assess the quality, timeliness and effectiveness of services and supports.</p>

Last Review Date by Management Team: 8/20/19